

Wokitup! Rewards

Terms & Conditions

- 1 By registering and/or using your Wokitup Rewards Card, you consent to the terms of this agreement.
- 2 Wokitup Rewards are available at all participating restaurants.
- 3 You must have a valid and unique email address in order to activate your Wokitup Rewards card.
- 4 Once you have activated your Wokitup Rewards Card, you are eligible to start earning points. For every dollar you spend, you earn 1 point. Earn 100 points and receive \$10 for you to spend. Points are redeemed at a 10:1 rate and points value must match or exceed the full price of the item. Points can not be redeemed if the total is less than the item price.
- 5 While every effort will be made in store to ensure your points are correctly awarded, Wokitup takes no responsibility for technical errors associated with crediting points onto the Wokitup Rewards Card.
- 6 Points will be awarded to customers for full price items, unless specified otherwise. Points are not awarded in conjunction with any other offer. Point balances are not transferable or redeemable for cash.
- 7 The Wokitup Rewards Card should be treated like cash. Unless otherwise required by law or permitted by this agreement, any points or cash balance on your Wokitup Rewards Card is non-refundable and may not be redeemed for cash. No interest or any other earnings on funds deposited to a Wokitup Rewards Card will accrue, be paid or be credited to you by Wokitup.
- 8 Wokitup Rewards Members are entitled to a FREE Birthday Noodle Box on the day of their birthday or 3 days either side of their actual birth date upon presentation of their Wokitup Rewards Card, confirming their date of birth registered on the card matches the date of visit to the store. This FREE Birthday Noodle Box cannot be redeemed on any other day regardless of external circumstances including but not limited to public holidays, store closures etc. This FREE Birthday Noodle Box is non-transferable and cannot be exchanged for cash.
- 9 The Wokitup Rewards Card is issued to you by Wokitup. It allows you to load a dollar value between \$10 and \$500 to use in participating Wokitup Stores.
- 10 We reserve the right to change these amounts at any time by notifying you by email, or by changing the terms and conditions on our website.
- 10 In the case of a lost or stolen Wokitup Rewards Card; Wokitup Members should visit a participating Wokitup store and request a new Wokitup Rewards Card. They can log onto the registered members section of the Wokitup website where they can transfer their existing card information including Points and Cash Balances, to their new card by submitting their details. Every endeavor will be made to ensure that the full points balance is also transferred to the new card; however Wokitup will not be responsible for any points accrued that are lost in the transfer. Cards that are reported as lost or stolen will immediately be cancelled and will be no longer able to be used. If a Wokitup Rewards Card is lost or stolen, the Wokitup Rewards Member is responsible for logging onto the website to perform a lost card process and transfer all existing points or cash credit to a new Wokitup Rewards Card. A new card can be acquired from any participating Wokitup stores.
- 11 Should a password be lost or forgotten, Wokitup Reward members should go to the registered members section of the Wokitup website where they can enter their email address and click on 'lost password'. Their password will then be sent to their nominated email address.
- 12 We reserve the right not to accept a Wokitup Rewards Card should we believe that the use is unauthorized, fraudulent or otherwise unlawful.
- 13 No fees will be charged by Wokitup for the issue, registration, activation or use of the Wokitup Rewards Card.
- 14 Members are responsible for providing their card at the time of purchase.
- 15 Wokitup reserves the right to alter the terms and conditions of the Wokitup Rewards program at any time by notifying members through email or website.
- 16 Information collected from members at the time of signing up to the Wokitup Rewards program is subject to the privacy policy listed on our website.